

The characteristics of referred patients and its management

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I. Introduction

There is an increasing concern regarding the role of public health center because of the recent changes in disease entities and health status of public, and understanding of health care. To provide patients with good quality dental health care, collaborative system between local clinic and specialized health care center is essential. This study is to consider some factors required for efficient health care system through analysis of clinical characteristics of referral cases to Department of Conservative dentistry, Chosun university.

II. Case Presentation

< Case I >

1. Sex/age: M/47
2. Chief Complaint (C.C): Referred from local dental clinic due to persistent pain after endodontic treatment
3. Past Dental History (PDH): Endodontic treatment & gold crown fabrication on #24, 25, 26
4. Radiographic finding: Incomplete root canal treatment
6. Tx. Plan: Surgical endodontic tx.
7. Tx. Progress: 1. Did not visit due to high level of anxiety concerning operation
2. Emergency visit to our clinic due to severe nocturnal pain
After taking st., diagnosed as irreversible pulpitis on #27, endodontic treatment was done

< Case II >

1. Sex/age: F/22
2. Chief Complaint (C.C): Referred from LDS for endodontic treatment on #47 (due to mesial canal calcification)
3. Past Dental History (PDH): Visit to another clinic during endodontic tx.
4. Radiographic fininding: Chamber opening & temporary restoration state Periapical radiolucency
5. Tx. plan: Endodontic treatment on #47 (Asked for request for referral for the next visit)
6. Tx. progress: 1. Canal irrigation & calcium hydroxide dressing on 1st visit
2. The patient visited before the appointed date, after she was informed from a private dentist that the file was separated while treated at university hospital.
3. Endodontic tx. on #47, referred to the dentist of referral for cr. fabrication

III. Conclusion

To improve the quality of dental service, complementary role division should be developed on the basis of appropriate procedure and reliable patient-doctor relationship.