

제조업 교대근무 작업자의 직무만족도 평가  
(Assessment of Shift-worker's Job Satisfaction  
in Manufacturing Industry)

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ABSTRACT

This study is to assess the welfare level for shift workers by means of the their satisfactions to the jobs in manufacturing environment. As a measurement tool of job satisfaction, we use the JDI(Job Descriptive Index) which can ensure reliability and are widely used. Measurement factors are investigated by means of the duty, payment, promotion, supervisor, co-workers, and general job satisfaction of shift workers. For the application of job satisfaction, 118 shift workers in domestic six companies related with manufacturing industry are considered. They treat general types of job such as operation, observation and maintainment of facilities in night shift work. The result of this study may be used as a strategic data of welfare policy for improving the welfare level of shift workers.

*Keyword:* 직무만족, 교대근무, 제조업, 산업복지