## e-Logistic와 SCM

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# 미래의 유통 E-Logistics & SCM 전략

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# Supply Chain Management Supply Chain Trends eSCM Impact on your Enterprise



공급 사슬 관리

(Supply Chain Management, 이하 SCM)란,

원자재를 구매하여(Buy),

완제품을 생산하고(Make),

이를 유통 채널을 통하여 운송/보관하며(Move/Store),

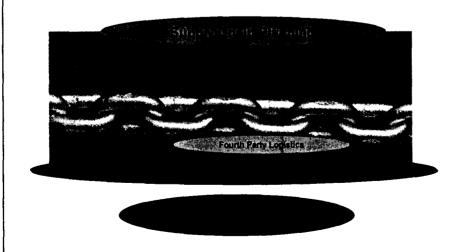
최종 소비자에게 판매하는(Sell)데 포함되는

비즈니스 네트워크를 다릅니다.

**Supply Chain Management** deals with the networks of businesses involved in the extraction and transformation of raw materials into tangible finished goods and the delivery with any complementary services to the end consumer.



SCM에서 다루는 업무 프로세스는 제품 개발, 구매, 생산, 수/배송, 고객 지원까지 포함됩니다.





이런 광범위한 SCM의 설계 및 운영이 성공적으로 되기 위해서는 다음의 8가지 원칙을 지키는 것이 중요합니다.

### Eight Principles of Supply Chain Management

- 1. Segment based on customer need
- 2. Plan according to market signals
- Design and differentiate products and services closer to the customer
- 4. Utilize customer-driven manufacturing
- 5. Strategically source and procure
- 6. Customize the logistics network
- 7. Develop supply chain-wide technology strategy
- 8. Develop supply chain-wide performance measures

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또한, 최근 전자상거래를 비롯한 급격한 산업의 변화들은 SCM에 중요한 영향을 미치고 있습니다.

### Trends in Industry

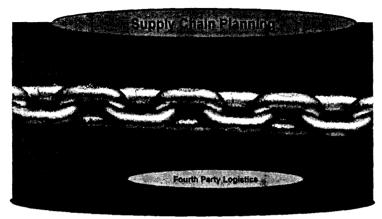
- Emergence of new channels of distribution leveraging eCommerce
- Development of technology standards
- · Product commoditization
- Convergence and the emergence of competition from other E&HT segments
- · Emphasis on speed
- Growth of the Internet
- · Shrinking product lifecycles

### Supply Chain Impacts

- Hybrid distribution models (web, JV/alliance, brick & mortar)
- Differentiation is moving from the product to a bundled product and service
- Supply chain models need to be flexible, able to change rapidly
- Speed and predictability of delivery is becoming a key customer value
- Web is enabling new connectivity with suppliers and customers, creates threat of rapid entry
- Product life cycle management is becoming a critical discipline



이런 추세에 대응하기 위해서, 선진 업체들은 다음과 같은 일들을 공통적으로 해 나가고 있습니다.



 Web-based supplier performance management  Network service center

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Supply Chain Management

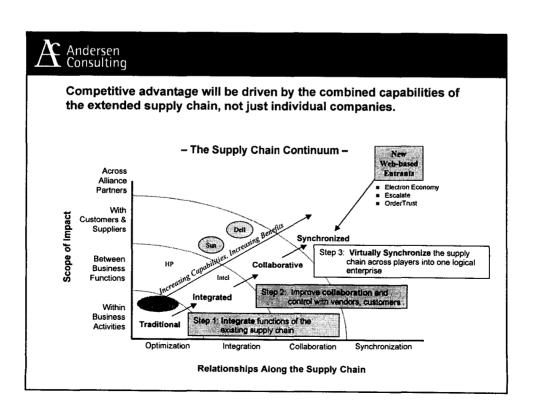
Supply Chain Trends

eSCM Impact on your Enterprise



### - Key Messages -

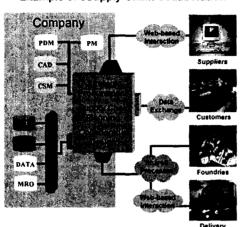
- The entire Supply Chain must be carefully synchronized to sustain competitive advantage
- Collaboration with all Supply Chain partners is required for successful execution of business strategies
- The rapidly evolving capabilities of eDesign are required for successful collaboration with all Supply Chain partners
- Future sustainable sources of revenue are going to come from intellectual property, ability to manage Supply Chain partners and definition of system level platform standards
- Product based competition will be replaced with margin based competition



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The rapid growth of eCommerce in the entire industry is enabling strategic procurement, collaborative Supply Chain planning and collaborative design.

- Example of eSupply Chain Collaboration -



- B2B Commerce Growth -
- In 1998 total Internet Commerce revenues equaled \$50.8 billion, of which \$43 billion was B2B related and \$7.8 billion was B2C (Forrester)
  - In 2000 B2B is expected to grow to \$843 billion (Forrester)
  - By 2003 B2B revenues are expected to soar to \$1.3 trillion in comparison to \$108 billion for B2C (Forrester)
- Corporate Internet spending is expected to jump in the United States alone from \$85 billion in 1999 to \$203 billion by 2002 (IDC)
  - Companies today are investing 93 cents in infrastructure for every dollar received through online sales (IDC)

